Don Richardson

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**FULL STACK DEVELOPER**

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| **.NET Framework**  **Full Stack Web Application Design**  **C# Fundamentals**  **Database Management** | **Unit Testing**  **Software Development Lifecycle**  **Agile Scrum Methodology**  **Continued Growth in IT Knowledge** |

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| **TECHNICAL AND PROFESSIONAL SKILLS** |
| Front End: HTML, JavaScript, jQuery, CSS, BootstrapMiddle Tier: C#.NET, ASP.NETBack End: SQL, SQL ServerTools: Visual Studio, Visual Studio Code, SSMS, Excel, Microsoft OfficeProfessional Skills: Troubleshooting, Critical Thinking, Communication, Project Management Fundamentals, Teamwork, Pair Programming |

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| **INDEPENDENT DEVELOPMENT PROJECTS** |
| * **Personal Site:** Created personal site using HTML, CSS and JavaScript showcasing projects done in class and side projects I have been working on outside of class. * **StoreFront**: Created a secure application for managing product data. Application is built to simulate an online store front with a shopping cart. Administrators have the ability to manage product, category and vendor data. * **S.A.T. Scheduling Administration Tool:** Created a secure application for managing product data. Application is built to simulate an online class scheduling system.  Administrators will have the ability to manage students, courses, scheduled classes, and enrollments. |

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| **TECHNICAL TRAINING** | | |
| **Full Stack Web Developer Program**, Centriq Training  Kansas City, MO  *Core Competencies:* | | Anticipated Graduation 03/2022 |
| * MVC Framework * Trouble Shooting & Debugging * Source Control * Agile/Scrum (Created Team Project)   **University of Kansas**  Bachelor’s Degree Film & Media Studies | * Website Deployment * Pair Programming * Code Review   Graduated 05/2011 | |
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| **WORK EXPERIENCE** |

**Loan Processor at Lead Bank Oct 2019 - Oct 2021**

* In charge of managing multiple projects at once
* verifying loan documents and building final documents
* Overseeing the entire process for the loan from analyzing customer information to booking and funding the loan

**Commercial Loan Services Review Commerce Bank July 2018 –Oct 2019**

*Promoted to Commercial Loan Services Review*

* Responsible for reviewing Commercial loan to ensure loans are within compliance

with banking laws and policies

* Training new processors on how to build and process loan documents accurately
* Working with management to create new workflows to increase accuracy and productivity
* Working with Access and Excel to record data
* Communicating with multiple branches and departments during loan review process

*Promoted to Commercial Loan Services Representative*  **Oct 2017 – July 2018**

* Processing multiple loan requests daily
* Trained on multiple types of commercial loans

*Promoted to Fraud Specialist III- DDA Fraud* **June 2016- Oct 2017**

* Meeting daily deadlines
* Maintaining high-volume workloads reviewing 1-2 thousand checks a day before end of day deadline
* Working on multiple tasks each day
* Effectively communicating with other departments
* Attention to detail to make decision on possible fraud

*Fraud Specialist II- Debit/Credit Card Dispute* **April 2015 – June 2016**

* Making informed decisions based on investigation for outcome of case
* Working with wide range of individuals
* Multitasking
* Meeting daily deadlines for assignments

**GE Financial/ Synchrony Financial** **November 2013 – April 2015**

*Promoted to Senior Representative Resolution Services*

* Responsible for handling multiple dispute cases at one time
* Provided quick and accurate resolutions well within the mandatory timeframe
* General office clerical duties including operating a multi-line phone system

*Customer Service Representative*

* Frontline Associate assisting with various customer inquiries
* Evaluate, verify, and process requests from customers